

# Resident Questions for Housing Area Panel

Reference Number: W3.2

<b>Department</b>	Housing
<b>Date question raised</b>	20.10.2022
<b>Week of Area Panel</b>	12.12.2022
<b>Area in city</b>	West
<b>Star rating applied by residents</b>	3
<b>Deadline for officer response</b>	Wednesday 16 <sup>th</sup> November 2022
<b>Name of officer responding</b>	Robert Walker
<b>Officer job title</b>	Head of Operations - Cityparks, City Environment (Cityclean & Cityparks)

## Resident Question

<b>Title of Question</b>	Inadequate grounds maintenance
<b>Issue:</b>	There is an on-going problem with over-grown hedges, trees, brambles, grass areas and weedy pavements city-wide. There is insufficient maintenance to keep areas clear, accessible and safe.
<b>Background:</b>	This issue was raised initially about overgrown hedges along Clarendon Road. These are creating health and safety concerns and need to be pruned back. It was recognised that this problem isn't limited to one area, with the majority of residents at the meeting having similar issues on their patches. Residents have raised this locally and through Area Panels on many occasions (most recently in June 2022) but the issue persists on the ground. It is a very frequent complaint made by local residents to their Associations.
<b>Action requested by residents:</b>	<ul style="list-style-type: none"> <li>a) Work done quickly at Clarendon Road to make it safe and accessible</li> <li>b) New policies and actions are needed – what concrete steps are the council going to take to resolve this entrenched and on-going problem?</li> </ul>

## Officer Response

<b>Officer contact details:</b>	Sarah Carlisle Sarah.carlisle@brighton-hove.gov.uk
<b>Officer Response:</b>	Hard pruning is carried out during winter. All housing estates where we have contracts are completed when mowing ceases, this is imminent. We are now just completing our final round for the season and will move on to the winter pruning.

<b>Action:</b>	The pruning season will commence as annually timetabled.
<b>Start date:</b>	November
<b>End date:</b>	February prior to nesting season